



January 06 , 2026

Audience: CLEC,ISP,IXC,Resellers,Wireless,ILEC

Subject : Verizon Partner Solutions Industry Letter: Effective March 21, 2026: Ordering Changes in connection with Access Service Requests (ASRs) for Verizon Optical Networking/Ethernet Private Line (VzON) Service will be Implemented

Effective March 21, 2026 in connection with the grandfathering of Verizon Optical Networking/Ethernet Private Line (VzON) Service, there will be impacts to ordering via the Access Service Request (ASR).

The only order activity that will be accepted will be that of an order for service disconnection. ASRs submitted for VzON Service that request a change, renewal or upgrade will not be processed. Such requests will be rejected or prevented from submission.

Details:

- ASRs received via the UOM API that are for any Activity other than Disconnection, i.e. where the ASR Form ACT field is populated with other than D, will be Rejected.
- An attempt to Submit an ASR directly input to Access Ordering - Order By ASR (aka CSG) where the ASR Form ACT field is populated with other than D, will not be processed.

Please contact your Verizon Account Manager with any questions regarding this notice.

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