



January 16 , 2026

Audience: CLEC,ISP,IXC,Resellers,Wireless,ILEC

Subject : Verizon Partner Solutions Industry Letter: New York -- CARRIER NETWORK CHANGE REQUIREMENTS RESULTING FROM THE INTRODUCTION OF THE NEW 465 NUMBERING PLAN AREA ("NPA") IN THE EXISTING 347/718/917/929 NPA

Verizon New York Inc. (hereinafter Verizon) is publishing this letter to inform you of important actions your company will need to take in light of the upcoming introduction of the new 465 NPA in New York.

On January 24, 2025, the New York Public Service Commission approved an all-services distributed overlay as the relief method for exhaust of the 347/718/917/929 NPA complex which serves the boroughs of the Bronx, Brooklyn, Queens, Staten Island as well as the Marble Hill section of Manhattan. The new 465 NPA will serve the same geographic area currently served by the existing 347/718/917/929 NPA complex.

Network Change Requirements

The introduction of the new 465 NPA may present additional network requirements for reaching **E911**. If you are not presently utilizing SS7 trunking for E911 in the 347/718/917/929 NPA complex, you must either convert your network to utilize SS7 signaling or establish additional, unique Multi Frequency Centralized Automatic Message Accounting (MF CAMA) trunks for the new 465 NPA to distinguish between E911 calls from the existing 347/718/917/929 NPAs and E911 calls from the new 465 NPA. Failure to address these changes may result in the inability of calls to complete to E911 call centers.

In addition, carriers currently utilizing MF CAMA trunks in the 347/718/917/929 NPAs and intending to use Verizon's **Operator Services (OS) or Directory Assistance (DA)** in the new 465 NPA must provide separate trunk groups in their OS/DA network for the new 465 NPA. New trunks for OS or DA will be required to serve all customers using the new 465 NPA. These trunks can be ordered now through normal ordering procedures, and required testing of these trunks must be completed prior to the Network Completion date of **May 18, 2026**. Failure to address these changes may result in the inability of calls to complete to the OS/DA network.

Additional General Information

All carriers providing local exchange services in the 347/718/917/929 NPA region are being directed to complete their network preparation for the new 465 NPA by **May 18, 2026**. The 347/718/917/929 Area Code Relief Plan will not affect rates or local calling areas. No existing numbers will change; all numbers will retain their current NPA.

Since the 347/718/917/929 NPA region has 1+10-digit local dialing in effect, a permissive dialing period is not necessary for the 347/718/917/929/465 NPA Overlay implementation. Below is a summary of the current dialing plan for the 347/718/917/929 NPAs which will continue as the new 465 NPA is implemented:

Type of call	Call terminating in	Dialing plan
Local Call	Home NPA (HNPA) and Foreign NPA (FNPA)	1+10-digits (1+NPA-NXX-XXXX)*
Toll Calls	HNPA or FNPA	1+10-digits (1+NPA-NXX-XXXX)
Operator Services	HNPA or FNPA	0 + 10-digits (0+NPA-NXX-XXXX)
Credit card, collect, third party		

*10-digit local dialing permissible.

New telephone lines or services activated on or after **June 18, 2026** may be assigned numbers with the new 465 NPA. Activation of the new 465 NPA will not result in any changes in Verizon rates or local calling areas.

Verizon will launch customer education plans providing information related to the NY 347/718/917/929/465 NPA Overlay. Consumer information regarding this Area Code Relief Plan and others throughout the Verizon Region is available at verizon.com/areacodes.

Additional information regarding the NY 347/718/917/929/465 NPA overlay is available at: https://nanpa.com/sites/default/files/planning_letters/PL-630.pdf.

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