



North and South System Availability Forecast Info

Year-at-a-Glance: September 2025 through December 2026

The system availability forecast published herein is a forecast of exceptions to the published regular system availability information, and is subject to change. The exceptions that are published are those that are known at the time of publication. The current internal Verizon change management policy is based on a 30-day notification of change activity; as such, outward of 30 days may be incomplete.

All of the published information is subject to change based on the needs of the business. Changes to this information will be distributed to the industry in accordance with current Change Management procedures for availability notification.

September 2025 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, September 6, 2025	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, September 19, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, September 20, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, September 20, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, September 21, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, September 21, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of September 2025 data

October 2025 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, October 4 2025	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, October 17, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, October 18, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, October 18, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, October 19, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, October 19, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, October 20, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of October 2025 data

November 2025 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, November 8, 2025	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, November 14, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, November 15, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, November 15, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, November 16, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, November 16, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of November 2025 data

December 2025 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Friday, December 12, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, December 13, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

Saturday, December 13, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, December 14, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, December 14, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of December 2025 data

January 2026 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, January 3, 2026	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, January 23, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, January 24, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, January 24, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, January 25, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, January 25, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of January 2026 data

February 2026 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, February 7, 2026	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, February 20, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, February 21, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, February 21, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, February 22, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, February 22, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, February 23, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of February 2026 data

March 2026 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, March 7, 2026	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, March 20, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, March 21, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, March 21, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, March 22, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, March 22, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of March 2026 data

April 2026 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, April 4, 2026	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, April 24, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, April 25, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, April 25, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, April 26, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, April 26, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of April 2026 data

May 2026 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, May 2, 2026	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SORD Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, May 15, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, May 16, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, May 16, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, May 17, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, May 17, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of May 2026 data

June 2026 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, June 6, 2026	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, June 19, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, June 20, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, June 20, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, June 21, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, June 21, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, June 22, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of June 2026 data

July 2026 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, July 11, 2026	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, July 17, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, July 18, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, July 18, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, July 19, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, July 19, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of July 2026 data

August 2026 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, August 1, 2026	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, August 21, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, August 22, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, August 22, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, August 23, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, August 23, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of August 2026 data

September 2026 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, September 5, 2026	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SORD Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, September 18, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, September 19, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, September 19, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, September 20, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, September 20, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of September 2026 data

October 2026 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, October 3, 2026	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SORD Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, October 16, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, October 17, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, October 17, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, October 18, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, October 18, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, October 19, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of October 2026 data

November 2026 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, November 7, 2026	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, November 13, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, November 14, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, November 14, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, November 15, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, November 15, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of November 2026 data

December 2026 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, December 11, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, December 12, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, December 12, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, December 13, 2026	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, December 13, 2026	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of December 2026 data