Verizon Partner Solutions Exchange

November 2024 Release Preview

The next release upgrade of the Verizon Partner Solutions Exchange platform is on **Sunday, November 17, 2024** and includes the following capabilities.

Product Package: Fiber to the Internet (FTTI) & Fixed Wireless Access (FWA)
Expand the "Shop by Package" capability to streamline the quoting and ordering process when combining either FTTI with FWA in a backup or active secondary line configuration.

Order Tracking (Delivery Worklist)
View the status of all pending orders across a company in one worklist, both portal and API orders submitted in Verizon Partner Solutions Exchange, and orders submitted via Legacy systems. In addition, a report of completed and canceled orders can be downloaded.

Repair: TDM Emulation
Initiate and manage TDM Emulation repair circuits using a new Master Ticket process. This process supports customers who qualify for TDM Circuit Emulation services.

System Downtime - Friday, November 15 at 8 pm to Sunday, November 17 at 12 am (Eastern Time)

During this release upgrade, the system will be unavailable to process quotes, orders, tickets, and other transactions.

If you have any questions concerning this notification, contact the Care Team by submitting a Care Request from Verizon Partner Solutions Exchange.

Release notes and job aids are available for this release in the Verizon Partner Solutions Exchange **Learning Library**

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