

# Transforming Department of Defense communications with **Spiral 4**

The DoD Wireless Services Contracts-  
Spiral 4 is an enabler to pursue  
diversified communications. Verizon can  
help the DOD procure the technologies  
needed to assist in their mission  
activities.



---

## How can Spiral 4 help enhance DoD communications?



### **Modernization and flexibility**

The new contract focuses on modernizing communications with 5G/4G LTE and the ever-expanding network footprint, offering flexibility for network upgrades and backup, helping to ensure continuous, reliable service.



### **Beyond phones**

Spiral 4 isn't just about phones and tablets. It's about leveraging Verizon's full suite of services, including advanced connectivity for AI and Wireless Business Internet (fixed wireless access), to boost operational efficiency.



### **Network quality and reliability**

Verizon's superior network helps ensure seamless connectivity where and when you need it, supporting mission success with reliability and performance.



### **Emerging technologies**

With Spiral 4, the DoD can access the most up-to-date smartphones, tablets, routers, and other devices to support the military's various mission needs.



### **Proven expertise and support**

With a proven track record from Spiral 3, Verizon offers comprehensive support and solutions that seamlessly integrate with DoD systems to enhance mission capabilities.

**verizon**

**Building on years of successful collaboration between the military and industry under the Spiral 3 contract, the Department of Defense is advancing to Spiral 4 (managed by the Department of the Navy). This decade-long contract marks a pivotal upgrade in mobile communication and infrastructure replacement technology, offering enhanced capabilities and a broader range of services.**

Verizon is honored to continue its partnership with the DoD, providing cutting-edge solutions to further enhance and modernize its communication capabilities for the good of the mission. Spiral 4 is not just a contract – it’s a gateway to Verizon’s high-quality, reliable network designed to meet each DoD agency’s unique and evolving needs.

---

## What is Spiral 4?

The Department of the Navy Wireless Mobility Program manages Spiral 4, which is comprised of Firm Fixed Price (FFP), Indefinite Delivery, Indefinite Quantity (IDIQ), Multiple Award Contracts (MACs); where task orders are placed to obtain delivery of wireless mobility services and devices. While the DoD is mandated to use Spiral 4, other federal agencies can also leverage these contracts.

The Spiral 4 contract, with a total overall value of up to \$2.67 billion over 10 years, positions Verizon to provide the DoD with transformative wireless solutions. This contract supports the procurement of advanced technologies, enhancing both connectivity and operational efficiency for Military Members and Federal Civilians.

---

## Benefits of Spiral 4

The table below highlights several unique enhancements to the Spiral 4 contract.

“Verizon’s inclusion in Spiral 4 represents our understanding of the DON’s sophisticated demands for mission critical communications, developed through our history of digital modernization partnership with federal agencies including on Spiral 3. We are proud to continue serving military agencies under this new contract and build on our relationship with the DoD.”

– David Rouse, Senior Director of Defense and National Security Sales, Verizon

Verizon Product/Service	Why Verizon?
Wireless Business Internet Mobile broadband plans (1GB, 2GB or 5GB, and overage)	Get the reliable, strong connectivity with Verizon Wireless Business Internet plans.
Unlimited data only tablets (government furnished)	Bring your tablets and take advantage of Verizon’s award winning network.
5G Ultra Wideband service	With ultra-fast speeds, ultra-low latency and massive capacity, the network more people rely on is building the most powerful 5G experience for America.
Public safety (unlimited data, voice and text) with priority and preemption	Leverage Verizon Frontline and our industry-leading coverage for first responders.
Unlimited data only (w/data card or device)	Utilize a data card or other internet device to access Verizon’s 4G LTE or 5G network.
TravelPass	Stay connected with Verizon’s global partner network nearly anywhere you roam.

---



# What Verizon services are available on Spiral 4?

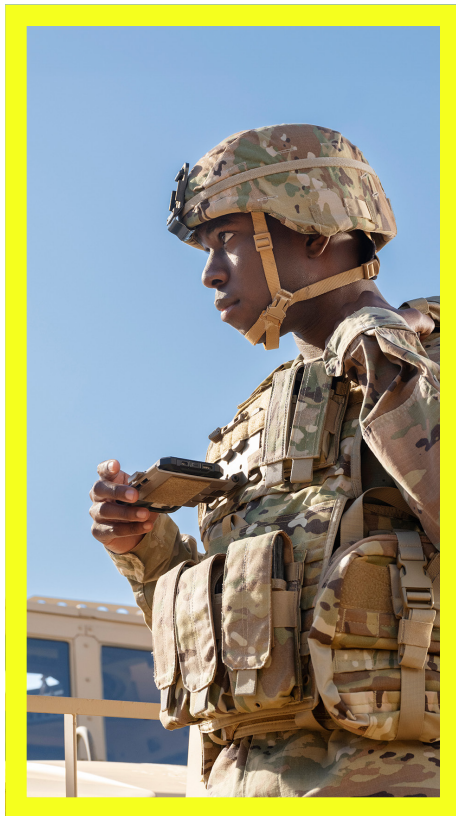
**Technologies:** Smartphones   Tablets   MiFi devices   Routers   Connected laptops   Smartwatches

## Verizon plans and categories:

- Unlimited data, unlimited voice and text for smartphones
- MiFi and tablets with unlimited data
- Modernized approved equipment/technology portfolio
- 4G LTE and 5G Wireless Business Internet (FWA or fixed wireless access)
- National security, public safety and first responder (w/ priority and preemption)
- M2M, MDM and IoT
- 5G UWB Unlimited Connected laptop
- 4G Business Unlimited Smartwatch

## Additional services offered by Verizon:

- Travel Pass / international
- Push-to-Talk
- Broadband/mobile hotspot
- One Talk
- Wireless Priority Service (WPS)
- Device accessories



## Verizon Frontline for military first responders

For 30 years, Verizon has been committed to delivering reliable and resilient mission critical communication solutions to the military and public safety community on the #1 network choice in public safety.<sup>1</sup> More than 40,000 agencies [federal (defense and civilian), state and local] rely on Verizon Frontline and its mission-critical solutions, priority and preemption-enabled network,<sup>2</sup> dedicated crisis response team and best-in-class 24/7 customer support.

- **Resiliency:** Backup generators, batteries, HVAC systems and fiber rings at cell sites and switching centers keep the network running for first responders and public safety agencies – even when power is lost.
- **Support:** 24/7 on-demand emergency assistance is provided during crisis situations to government agencies, emergency responders and communities.
- **Reliability:** Redundancy, diverse transports, 100% battery backup for macro-cell sites and satellite backups help ensure that communications and data get through.
- **Built on America's most reliable 5G network:**<sup>3</sup> The transformative power of Verizon's 5G gives first responders speed, coverage and security that can help them in critical situations.

1. Based on quarterly third-party wireless voice market share data, Q1 2024.

2. Priority and Preemption services are available on the 4G LTE and 5G networks for eligible public safety users. Priority and Preemption services are not offered on the 5G Ultra Wideband network at this time. In the unlikely event that the 5G Ultra Wideband network is congested, eligible users automatically fall back to the 4G LTE network and their communications receive Priority and Preemption services.

3. Most reliable 5G network based on more first place rankings in RootMetrics® 5G data reliability assessments of 125 metro markets conducted in 2H 2023. Tested with best commercially available smartphones on three national mobile networks across all available network types. Your experiences may vary. RootMetrics rankings are not an endorsement of Verizon.





## Why Verizon for the DoD?



### **Comprehensive solutions**

From advanced voice and data services to innovative IoT and mobility management, Verizon's offerings are designed to support a wide range of DoD operations and requirements.



### **Expanded connectivity and modernization**

With the inclusion of Verizon's Wireless Business Internet, the DoD can extend fixed wireless access capabilities to areas requiring enhanced connectivity and backup options.



### **Leveraging 5G**

Spiral 4 offers the DoD the opportunity to harness the power of 5G Ultra Wideband, providing an expanded network footprint and advanced connectivity solutions for the next decade.



### **Support for next-generation technologies**

Verizon's network is built to support newer, connected laptops and AI applications with high data requirements, ensuring your technology infrastructure meets future demands.



### **Multiple federal contract vehicles**

As a trusted partner to the federal government, Verizon also offers wireline services and solutions on contracts such as Enterprise Infrastructure Solutions (EIS).

**For more information on how Verizon can transform your operations through Spiral 4, contact our specialized military support team:**

[verizon.com/defense](https://www.verizon.com/defense)

**verizon**