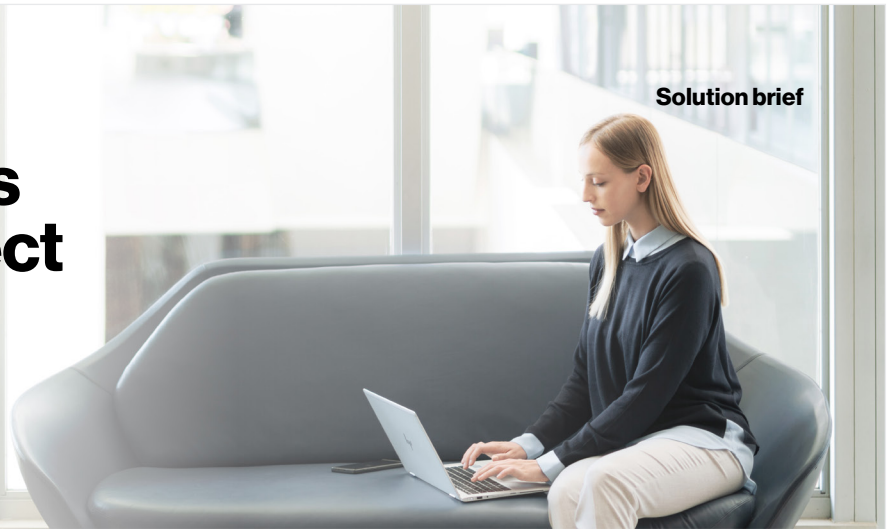


Verizon VoIP for Microsoft Teams Operator Connect

Simplifying global calling from Microsoft Teams



Verizon VoIP for Operator Connect gives you an easy way to enable and manage your Microsoft Teams Phone System for calling outside your organization.

Your company uses Microsoft Teams for collaboration and calling within your organization, keeping your employees in the flow of work. How does your organization use Microsoft Teams to communicate externally to customers and partners? Are you using or planning to use Microsoft Teams to maintain a seamless experience?

Verizon VoIP for Operator Connect lets your organization simply communicate globally to anyone, even important E911 calls, directly from your Microsoft Teams application.

Operator Connect couples Microsoft's Teams Phone System to Verizon's IP Trunking (Verizon VoIP) solution, giving you all of the features and benefits of Verizon VoIP with greater ease of use.



Quicker to provision – No dependencies on access service and customer SBC. APIs allow you to quickly manage and assign your phone numbers directly within Microsoft Teams Admin Center.



Simple to order – No additional contracts for existing Verizon VoIP customers.*



Dedicated connectivity – Dedicated cross-connects between Microsoft Azure and Verizon VoIP ensure high availability, quality and security without any additional action for you.



Simplified management – No need for PowerShell or third party management tools for easy administration.

Preserve functionality. Explore new features.

Verizon VoIP for Operator Connect—delivered by Verizon's world-class VoIP (Voice Over IP) Trunking Services—offers PSTN calling capabilities and maximum flexibility.

Features and benefits

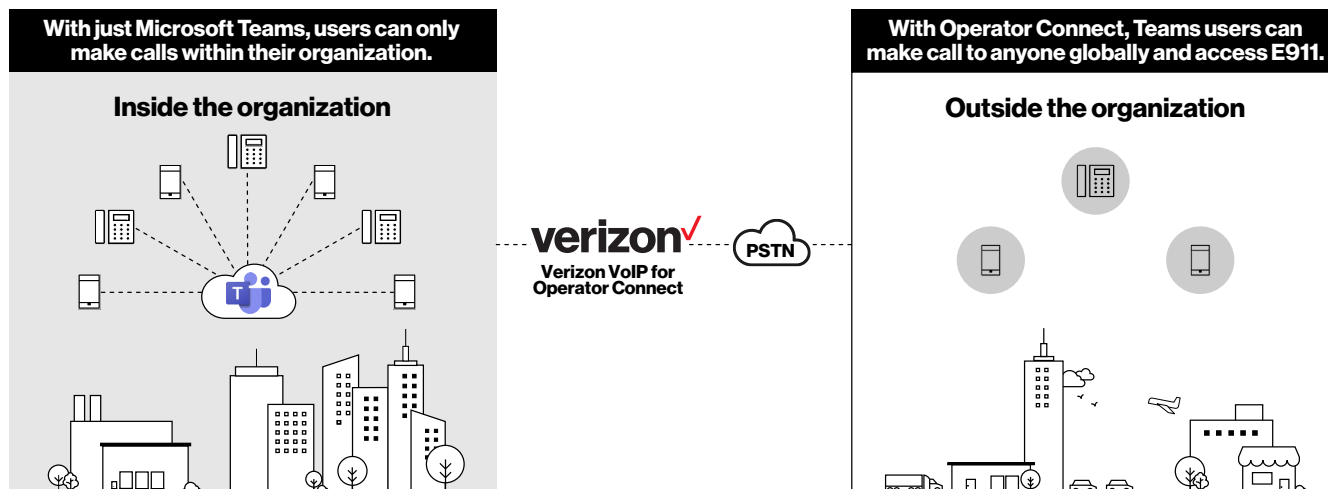
By connecting your calling experience using Verizon VoIP for Operator Connect, you can leverage all of the benefits and cost control features that Verizon VoIP offers, such as:

- Save on per-minute charges – Enterprise Verizon VoIP customers can call any Verizon Wireless number in the U.S. at no additional charge and VoIP IP Enterprise Routing (VIPER) ensures calls between any Verizon VoIP customers will not be charged additional domestic or international long distance per-minute charges
- Be efficient – Burstable Enterprise Shared Trunks (BEST) utilizes the trunking capacity efficiently across your locations
- Enjoy carrier class support and reliability – 24/7/365 technical support and service level agreements deliver a high quality of service
- Leverage your network – Verizon VoIP Trunking services gives you a consolidated voice and data network. Connectivity APIs automate functionality for better visibility and user experience
- Gain control – Besides Teams Admin Center, customers can leverage Verizon Enterprise Center portal for additional VoIP settings, including call blocking options

Proven quality and reliability.

When you adopt a unified communications solution to support your digital workplace, you need a trusted provider that can offer proven reliability and security.

As a Tier 1 carrier, Verizon offers decades of experience in providing secure, reliable communications to businesses like yours. We're experts in helping organizations implement advanced collaboration and communications solutions quickly and efficiently.



Industry-leading global SIP trunking

IP Trunking allows users to make and receive calls from their office to the outside world through your data network, which helps to control overall costs. Verizon VoIP for Microsoft Teams Operator Connect attaches to Verizon's IP Trunking to open the latest collaboration possibilities. Verizon is recognized by Frost & Sullivan as the leading global SIP Trunking provider.¹

Security matters.

Verizon VoIP for Operator Connect is transported over Private/Dedicated Network-to-Network Interconnects between Verizon and Microsoft; so the traffic does not go over the internet. Verizon VoIP helps protect you against a range of phone-based threats, including telephony denial-of-service attacks and rogue real-time transport protocol (RTP) headers, and hides your enterprise topology from outside viewers with enterprise-class security.

Collaboration and calling made simple.

Your Verizon VoIP for Operator Connect service makes collaboration and calling provisioning simple. Verizon uploads your telephone numbers into the Teams Admin Center and your administrator assigns these to end users who can straightaway start making and receiving phone calls over Verizon's award-winning VoIP service. Call quality and security are ensured through redundant dedicated Network-to-Network Interconnects between Teams and Verizon VoIP.

Learn more:

Get started today. Contact your account representative to learn more about Verizon VoIP for Operator Connect or visit <https://www.verizon.com/business/products/voice-collaboration/collaboration-platforms/microsoft-teams-for-collaboration/>

¹ "Verizon Recognized with fourth Consecutive SIP Trunking Product Leadership Award," Frost & Sullivan, 2021.

*Must have a Microsoft E5 or E3 plus Microsoft Phone System license to use Operator Connect. Network details & coverage maps at vzw.com. © 2022 Verizon. VZSB0270222