

Verizon brings communications to a 600-bed Kentucky field hospital.

Case study



Challenges

In response to the COVID-19 emergency, the state of Kentucky decided to open a field hospital in the Kentucky Exposition Center so the state would be ready if a surge of cases overwhelmed existing hospitals. The state needed rugged, secure and reliable communications in the field hospital to allow communications with outside emergency managers as well as internal staff. Patients would also need a way to communicate with loved ones, who would be unable to visit.



Solutions

A Verizon manager toured the field hospital on Easter Sunday to determine its needs. Working with Connected Solutions Group (CSG), Verizon provided a mobile command center (MCC) solution with two One Talk phones, a 4G LTE router from CSG, nine smartphones, 20 flip phones, 17 tablets and six Inseego BPC100 devices for data. The team delivered the mobile command post in just 48 hours.



Benefits

The Kentucky Army National Guard and Air National Guard medical teams have the voice and data communications needed to accomplish their mission, and patients will be able to use the phones to stay in contact with loved ones. The rugged mobile command post weighs 47 pounds and has wheels for mobility. A built-in battery can supply ample power for an extended period if needed.

Why Verizon

We know that serving your constituents is a top priority and critical to the success of your organization. Our mobile-first One Talk solution can be quickly deployed, making it easy for on-the-go medical professionals to share a single number across multiple devices so they can work wherever they need to. We'll be there to help with your deployment every step of the way.

Learn more:

To learn more about how One Talk can help keep your teams in touch while they're achieving their mission, contact your Verizon Government Account Manager or visit onetalk.com