

# Installation instructions

Exchange or add  
Fios<sup>®</sup> TV equipment.

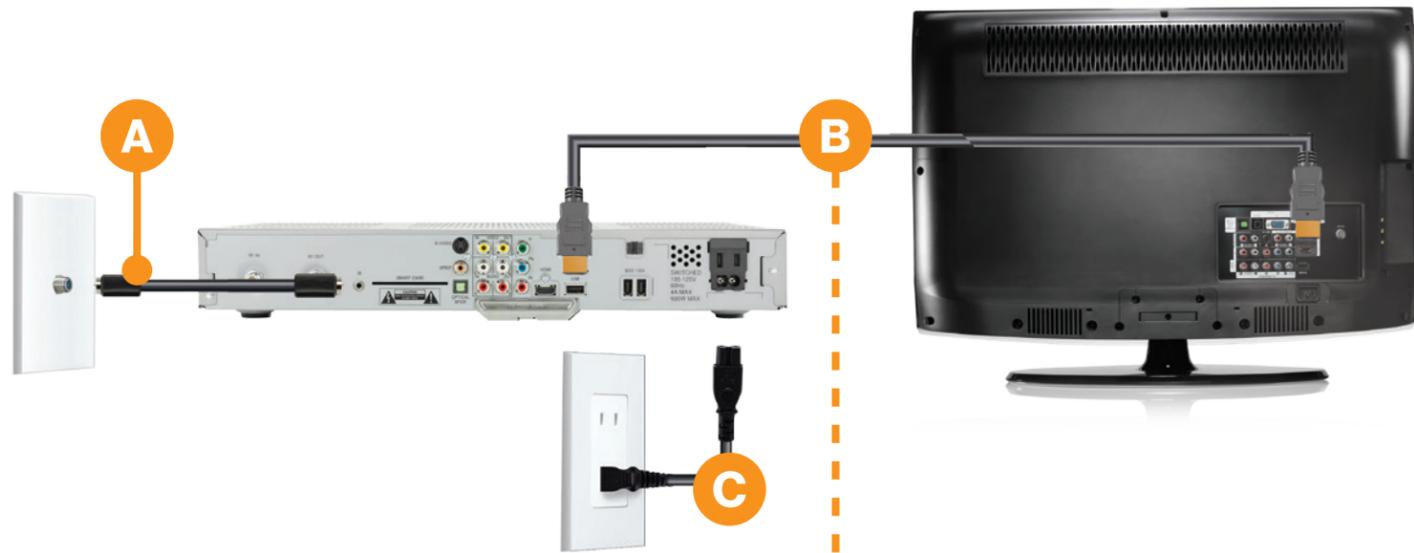


**fios**<sup>v</sup>  
by verizon

# HD TV

Follow these simple instructions to connect your set-top box.

- A. Connect the coax cable from your set-top box to a coax outlet.
- B. Connect the HDMI cable from your set-top box to your TV.  
TV not HDMI-compatible? No problem. Connect the composite cables instead.
- C. Connect the power cord.
- D. Turn on your set-top box and TV. Using your Fios® TV remote, follow the on-screen instructions.



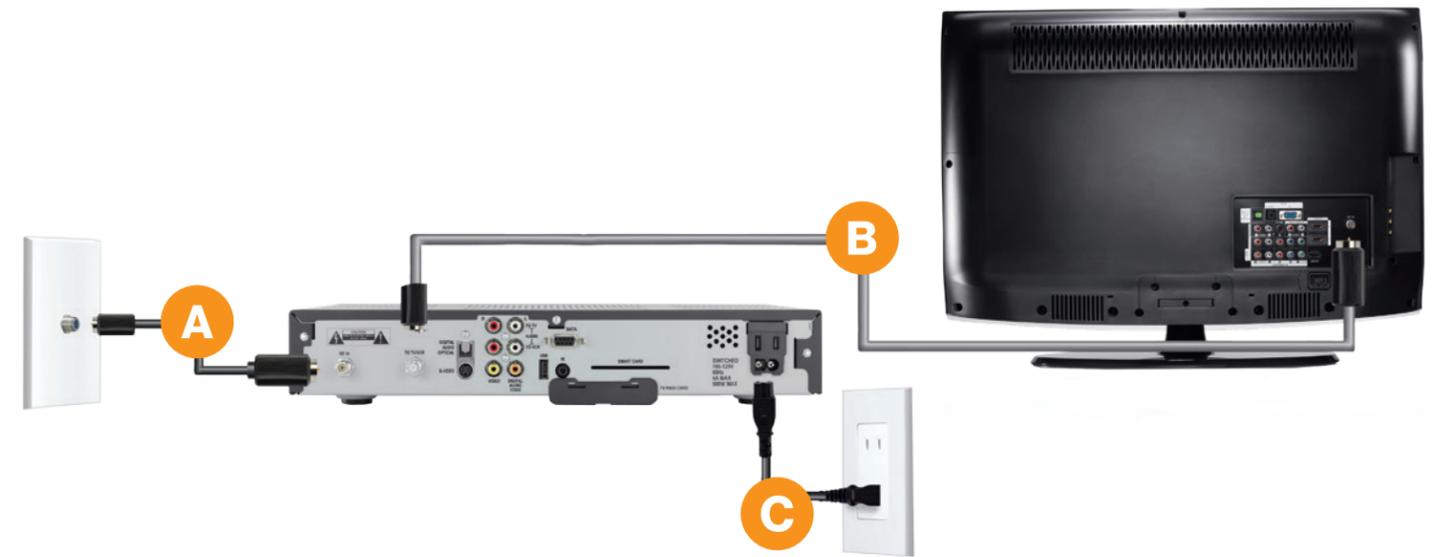
**Alternate option:**  
Make the connections using composite cables



# Standard-Def TV

Follow these simple instructions to connect your set-top box.

- A. Connect the coax cable from your set-top box to a coax outlet.
- B. Connect another coax cable from your set-top box to your TV.
- C. Connect the power cord.
- D. Turn on your set-top box and TV. Using your Fios TV remote, follow the on-screen instructions.



# Manual Activation

If your set-top box doesn't automatically activate, you can activate it manually.

- A. Find the Equipment Activation Code from your packing slip.
- B. Visit [verizon.com/FiosTV/SelfInstall](http://verizon.com/FiosTV/SelfInstall) or call 1.888.897.7499.
- C. Activation takes about 15 minutes.

| CUSTOMER RECEIPT  |   |          |
|---|---|----------|
| Please keep this important document for your records. This is only an order acknowledgment and is not a bill. |   |          |
| Thank you for your order. Visit us on the web at <a href="http://verizon.com">verizon.com</a> .               |   |          |
| Ship to:<br>Sample A, Sample<br>123 Main Street<br>Anytown, USA 12345   | Order No: XXXXXXXXXX<br>Ship Date: XX/XX/XXXX |          |
| Item  | Item Description                              | Ship Qty |
| 1105098   | BOX SET TOP DCT700<br>Serial No: M9082FX2809  | 1        |
| 1150988   | BOX SET TOP DCT700<br>Serial No: M9082FX2801  | 1        |
| UPS   | UPS GROUND                                    | 1        |
| Standard Items Included:  |   |          |
| Item  | Item Description                              | Ship Qty |
| Welcome Letter  | Customer Welcome Letter                       | 1        |
| 11021084  | FTTP SET TOP BOX SLEEVE BOX                   | 2        |
| 11029975  | QUAD COAX PATCH CBL - F COMP C                | 2        |
| 11030494  | Remote Control Motorola                       | 2        |
| ZC17001   | Self Install Instruction Colla                | 2        |
| RA Number   | RAASHSH0000XXXXXX                             |          |
| RA Number   | RAASHSH0000XXXXXX                             |          |
| Equipment Activation Code   | 0000XX  |          |

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# Text to Speech Feature

Verizon offers Text to Speech functionality for the Fios TV on-screen guide to enhance accessibility to visually impaired customers. You can easily enable this feature via the settings menu on your TV: **Menu > Settings > System > Accessibility > Text to Speech > on/off**



# Troubleshooting

## No TV picture or a blue screen?

- A. Visit [verizon.com/Support](http://verizon.com/Support).
- B. Select TV and follow the prompts.

# Returning Equipment

**Use the shipping box from your new equipment to pack up your old set-top box and power cord.**

- A. Seal the box and apply the return label provided over the original shipping label.
- B. Bring the box to any UPS location. Find the location nearest you at [TheUPSStore.com](http://TheUPSStore.com) or by calling 1.800.789.4623.